

Terms and Conditions

Neurodiverse Adventures Online Courses

1. Introduction

At Neurodiverse Adventures, our core values centre around fostering a supportive and inclusive environment where everyone feels encouraged to connect, grow, and support one another. We understand that each individual has unique perspectives and opinions, and we believe in the power of amicable disagreements without harm. Our commitment to creating safe spaces for learning is unwavering, and we strive to promote understanding and respect among all participants.

2. Payment and Refund Policy

All payments must be made prior to attending any course or session. Once a course has been attended, no refunds can be provided for any services rendered. Any approved refunds will be returned to the original account from which the payment was made. Neurodiverse Adventures reserves the right to cancel your attendance if the contract of payment or services has been breached. Please note that service modifications and course pricing may change, but not once the course has been fully paid.

3. Confidentiality and Sharing of Materials

Any materials, documents, videos, Zoom codes, or emails provided as part of the service must not be shared with anyone outside the course. Trust and connection are key values at Neurodiverse Adventures, and we emphasise confidentiality. Participants are required to keep all information regarding other customers private.

3.1. Copyright and Legal Proceedings

Customers must respect copyright and intellectual property laws. Any unauthorised use or distribution of content provided by Neurodiverse Adventures is strictly prohibited and may result in legal action.

4. Duty of Care

We are committed to providing a duty of care to all participants. This includes ensuring a safe and supportive learning environment and promptly addressing concerns or issues. If Neurodiverse Adventures believes that you, the participant, are at risk of harm or pose a risk to others, we have a duty of care to report this to local authorities. Consent will always be sought beforehand; if this is not possible, we will still take

necessary steps to safeguard the person in question. See Safeguarding Policy for further information.

5. Complaints and GDPR Compliance

We take complaints seriously and aim to resolve any issues swiftly and fairly. If you wish to complain about the services, don't hesitate to contact us regarding this policy. We also comply with GDPR regulations, ensuring your personal data is protected and used appropriately. We follow the seven principles of the GDPR and do not share any information with third parties. If information is needed for legal purposes or advocacy, we will always seek your permission before proceeding. Communication preferences can be requested to meet your needs, and we always value self-advocacy.

6. No-Bullying Policy

Neurodiverse Adventures has a strict no-bullying policy. Any form of bullying, harassment, or discrimination will not be tolerated and may result in immediate removal from the course and or other services.

7. Notices

All notices regarding course changes, updates, or important information will be communicated to participants in a timely manner. You agree that any notice or communications required or permitted to be delivered under this Agreement by us to you shall be deemed to have been given, if delivered by email, in accordance with the contact information you have provided.

8. Force Majeure

Neurodiverse Adventures is not liable for any failure to perform its obligations due to events beyond its control, such as natural disasters, pandemics, or other unforeseen circumstances.

9. Non-Waiver

Failure to enforce any of these terms and conditions does not constitute a waiver of Neurodiverse Adventures' rights.

10. Survival

The provisions of these terms and conditions that, by their nature, should survive termination will remain in effect after termination.

By purchasing our services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

Terms, conditions, and policies will be reviewed monthly in the first year of Neurodiverse Adventures. If any changes affect you directly, you will be notified.

Date of Courses terms and conditions: 25th Feb 2025

Planned Review date: March 2025